



Ministry of Energy and Petroleum

State Department for Petroleum

COMPLAINT FORM

The State Department for Petroleum was established under the Executive Order No. 1 of 2023 to provide leadership in the sustainable exploitation and management of oil and gas in Kenya. Its mandate is executed through Petroleum functional area:

- Petroleum policy
- Strategic Petroleum Stock Management
- Managing of Upstream Petroleum Products Marketing
- Oil and Gas exploration policy development
- Oil/Gas Sector Capacity Development
- Petroleum Products, Import/Export/Marketing Policy Management
- Quality Control of Petroleum Products.

1. Complainant Details.....

2. Which Public Institution/Public Officer are you complaining about?

Name:

Gender: Male / Female / ID Number:

Postal Address:

Mobile: Email:

County:Age:

How did you get to know about the State Department for Petroleum?

Newspaper / TV/Radio / Social Media / Referral by a Friend / Other (Specify).....

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Ministry/Department/Agency:

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County:

Have you complained to the public institution or public officer involved?

Yes / No /

If yes, what was the outcome of your complaint?

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Have you reported this matter to any other public institution or public official?

Yes / No /

If yes, which one?.....
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3. Has this matter been the subject of court proceedings?.....

4. Please give a summary of your complaint and attach all supporting documents

(Note to indicate all the particulars of WHAT happened, WHERE it happened, WHEN it happened and by WHOM)

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Comments by screening officer:

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5.Data Privacy Disclaimer

Classification:

Complainant:Versus:

Name:Signature:Date:

6. What is the action you want taken?.....

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FOR ANY ENQUIRIES CONTACT:

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